

## NOTICE OF NONDISCRIMINATION

## Discrimination is Against the Law

Callaway District Hospital and Medical Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination as defined by 45 CFR § 92.101(a)(2) but excluding any portion of the definition which is subject to a restriction on enforcement by order of a court of competent jurisdiction with authority over such matters or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. Callaway District Hospital and Medical Clinics does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Callaway District Hospital and Medical Clinics:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Cassie Penn.

If you believe that Callaway District Hospital and Medical Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Cassie Penn**, 211 East Kimball, Callaway NE 68825, Phone 308-836-2294, Fax 308-836-2733, cpenn@callawayhosptial.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Cassie Penn COO is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available at Callaway Districts Hospital and Medical Clinics website: <u>Home - Callaway District Hospital</u>.